

## Certificate of Origin

### About ParcelLive

Model No.: HY000002-01

The trackers are part of Hanhaa's real time parcel tracking service ParcelLive. The trackers report back on 7 data points of the parcel they are inside: GPS location, temperature, humidity, tilt, shock, light and pressure. Trackers pick up their location via Global Position System and communicate back to Hanhaa's server via GSM using the Hanhaa Mobile Network.

As part of the service ParcelLive trackers are leased and returned to Hanhaa after each use. Therefore, each tracker has and holds no value to the customer or receiver of the parcel containing the tracker. As trackers are returned via freepost after each use to Hanhaa Limited they do not remain and are not sold in their destination country.

ParcelLive trackers were manufactured in the United Kingdom and Italy in 2017 and meet the following harmonised standards and technical specifications in conformity with EU legislation: Article 3.2. (Radio) Article 3.1.b. (EMC) Article 3.1.a (Safety). ParcelLive trackers contain one Lithium battery for which conformity and certification can be found at [ParcelLive.com/compliance](http://ParcelLive.com/compliance).

ParcelLive trackers are owned in whole by Hanhaa Limited registered at Tintagel House, 92 Albert Embankment, SE1 7TY, London, United Kingdom.

Trackers are stored, distributed from and returned to Hanhaa Limited Tintagel House, 92 Albert Embankment, SE1 7TY, London, United Kingdom, or to iD Commerce + Logistics 80 Internationale Blvd, Glendale Heights, IL 60139, USA or to Arrow PDC Venlo, Dep: Hanhaa, Maarten de Vriesstraat 16, 5975 RW Sevenum, The Netherlands

**Contacts:** [operations@hanhaa.com](mailto:operations@hanhaa.com)

### Customer Support:

Any questions or concerns about the ParcelLive service can be addressed by requesting information from Hanhaa Customer Service. A new ticket can be raised at the following link:

<https://desk.zoho.com/portal/hanhaa/>

The undersigned hereby declares that the above details and statements are correct and that the above-mentioned GPS tracker was produced in Italy by Jabil SpA.